

Hannah Copperman
3004 16th St
San Francisco CA 94102

Sep 5th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I use Sonic because they have good customer service and answer my questions reliably and quickly. I need that. When something happens, they answer the phone, don't make me wait on hold, and come out quickly to troubleshoot. Other big companies don't do that. I am glad that I get to support a local business.

Hannah Copperman